

Operator Bulletin



June 14, 2007

REMOTELY REBOOT JUKES USING ECAST CENTRAL!

You've been asking for it and now we've got it! Now you can remotely reboot your Ecast-powered jukeboxes from the convenience of your laptop or PC, saving yourself the expense and hassle of onsite visits.

The new Reboot feature on Ecast Central is simple and straight-forward to use. To ensure there will be no unwanted reboots, only users you designate as "Operator" and "Operator Technician" roles will be able to use the function.

Go to the My Locations page of Ecast Central

1

The screenshot shows the Ecast Central interface. At the top, it says "LOGGED IN AS: Joe User" and "Need Help?". The navigation menu includes HOME, SITE ADMINISTRATION, MY LOCATIONS (highlighted), REPORTS, CUSTOMER SERVICE, ADD MUSIC, CONFIGURATION, and INVOICES. Below the menu is the "My Locations" section with a "Save" button. A notification box states: "A reboot command has been submitted for Drive 8980. It may take up to 30 minutes for a connected unit to restart. The 'Last Startup' column will update when the drive restarts." Below this is a table of jukeboxes:

Location	Drive	Last Check In	Version	ISP	Reboot	Last Startup	Music	Configure
Turtle Bar	8980	06/06/2007 01:31 PM	2.5.3.16	Comcast	Pending	06/06/2007 03:21 AM	Manage	Configure
Drujds Grove	9754	06/06/2007 01:37 PM	3.1.1.13	Comcast	Reboot	06/06/2007 05:18 AM	Manage	Configure
ABC Bar	10193	06/06/2007 01:30 PM	3.1.1.13	Comcast	Reboot	06/06/2007 02:28 AM	Manage	Configure

2

Click the Reboot button for the desired location's juke. The *Pending* notification lets you know a reboot command has been submitted to the Ecast Network

NOTE: Reboots may take up to 30 minutes to take place on connected units.

3

The Last Startup column displays the last startup date and time. This information will update once the jukebox performs a restart.